

UIM/ Business Transition and Training

Department of Workforce Development

Employer Dynamic Fact Finding (EDFF)

If an employer has pending separation issues for former employees, they will see a 'Claimant Fact Finding' link on their Employer Summary screen (Home page). Clicking on this link will begin the fact finding process and allow the user to enter information through Uplink screens. The employer will receive an email once a day to notify them of any new claimant(s) fact finding available on their Home page.

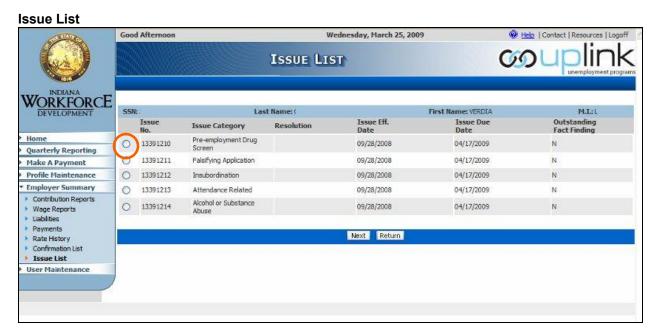
ESS Employer Summary (Home page) Good Afternoor Thursday, March 12, 2009 **EMPLOYER SUMMARY** THE BEE STORE, LLC 607421 Doing Business As: Business Type: Limited Liability Company Profile Information Primary Address 350 W Maryland Street Claimant Fact Finding Indianapolis, IN 46225 Contribution Report Due: Home Ph: 317-301-6200 Quarterly Reporting Contribution Report Due Current Year : Rate 2009: 2.7% Make A Payment Wage Report Due: Q4\2008 The Claimant Fact Finding Liable Date 07/01/2008 Profile Maintenance Mana Danort Dija • 03 link will always appear at Status Active Employer Summary Status Date Recent Payments the top of the "Smart 07/01/2008 ▶ Contribution Reports ▶ Wage Reports Payment Date Business Activity All Other Professional, Scientific, and Technical Links" Liabilities Payments ▶ Confirmation List User Maintenance Qtr/Year Total Wages Taxable Wages Contr Due Contr Pd Interest Due Interest Pd Penalty Due Penalty Pd Other Due Other Pd Balance



This is the list of former employees who have filed an unemployment claim <u>and</u> have outstanding fact finding. The employer will click the radio button next to the claimant for which he/she wishes to provide information, and then clicks the 'Next' button.



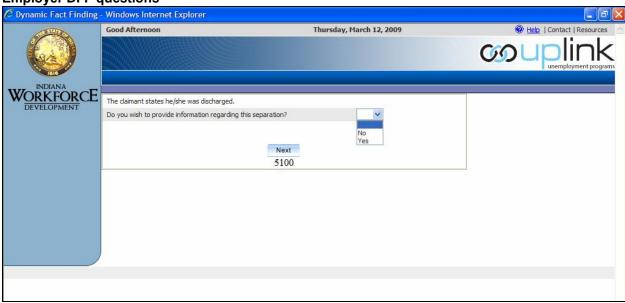
This screen lists outstanding fact finding for each issue which has been created for a specific claimant. The employer will click the radio button next to the issue for which he/she wishes to provide information and then click the 'Next' button. (The last column "Outstanding Fact Finding" will not appear in production)





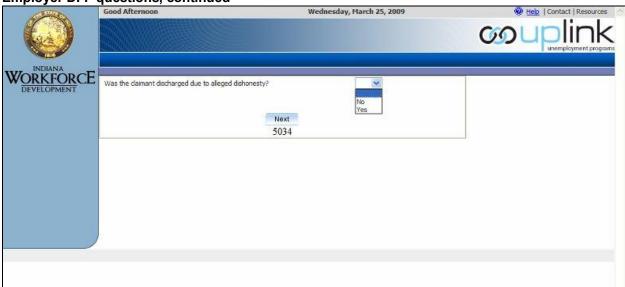
The employer must answer the question on this screen using the drop down list and then click the 'Next' button. If the employer wishes to provide information, they will proceed through a series of questions pertaining to the issue.

Employer DFF questions



Next the employer will see a screen asking if the claimant was discharged, quit, etc. This question will come directly from what the claimant has indicated on their fact finding.







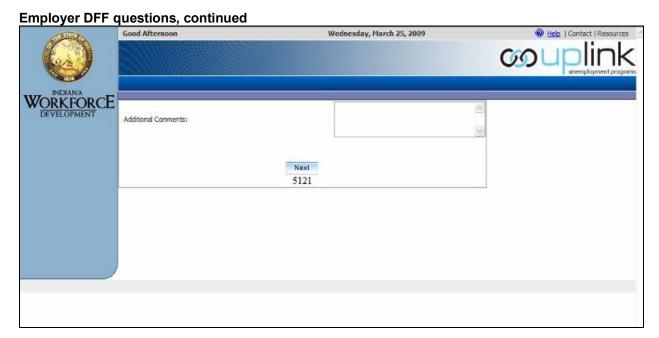
The employer will proceed through fact finding screens pertaining to the reason for separation. If the employer states no to the claimants reason for separation, they will be given several different options to explain the reason for separation.

Employer DFF questions, continued

Good Afternoon

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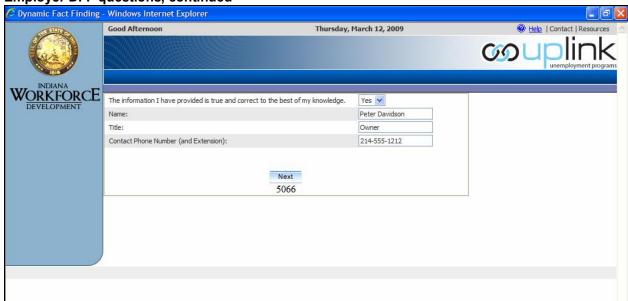
Finally, if the employer states no to all of the reasons we present to him, they will have a screen for additional comments. This is a required field.



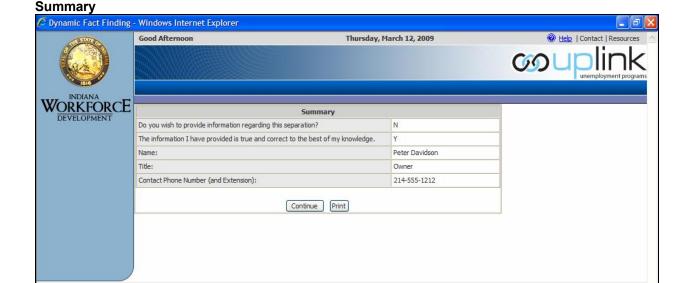


On this screen the employer will certify that the information which has been provided is correct, and then complete the text boxes requesting their contact information.

Employer DFF questions, continued



The employer will then see Summary information for the issue he/she has just completed. The employer can print this screen for their records and then click the 'Continue' button.





The employer will then be asked to provide additional information regarding the claimant's employment on the following two screens.

Employer DFF questions, continued

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White program

What was the claimant's first date of work?

What was the claimant's first date of work?

What was the claimant's date of separation, if different than last date

Next

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Employer DFF questions, continued

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The employer will then see a final screen with instructions on how to submit any additional information which was requested or which they wish to provide.

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Some important items to remember on Employer Dynamic Fact Finding (EDFF):

- The online fact finding document is date and time stamped the first time it is opened.
- Once the fact finding is completed, it will drop off the list on the Issue List screen.
- The online unanswered fact finding will remain on the Employer Summary screen until the decision is made.
- If the employer elects to mail us fact finding information instead of completing it online (once the fact finding has been received and is through the imaging and workflow process), the link on the Employer Summary screen will be gone.
- Employers will receive an email once a day notifying them of any outstanding fact finding to be completed.
- Employers will continue to receive paper fact finding through the mail as well as online fact finding.
- Government employers cannot register and use ESS until the final deployment of ESS services; therefore, they will not have access to EDFF at this time.
- Fact finding notices sent by adjudicators will not show in ESS.
- The paper fact finding will have a statement (in bold) at the beginning of the notice stating: If you are registered with Employer Self Service you may complete this information from your Employer Homepage and disregard this notice. This statement will not show on government employers (until final deployment of ESS) or inactive employers.